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# MULTIMEDIA UNIVERSITY

## FINAL EXAMINATION

TRIMESTER 2, 2016/2017

### BDS2074 – MANAGEMENT DECISION SCIENCE

(All Sections / Groups)

25 February 2017

2.30pm – 4.30pm

(2 Hours)

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#### INSTRUCTIONS TO STUDENTS

1. This question paper consists of **FOUR** pages excluding the cover page.
2. There are **FOUR** questions in total. Answer **ALL** the questions.
3. All questions carry equal marks and the distribution of the marks for each question is given.
4. Please use **pen** to write all your answers in the answer booklet provided.

## QUESTION 1

Jonathan Hoke owns Hoke's Spokes, a bicycle shop. Most of Jonathan's bicycle sales are customer orders; however, he also stocks bicycles for walk-in customers. He stocks three types of bicycles, - road racing, cross-country and mountain. A road-racing bike costs \$1200, a cross country bike costs \$1700 and a mountain bike costs \$900. He sells road-racing bikes for \$1800, cross-country bikes for \$2100 and mountain bikes for \$1200. He has \$12000 available this month to purchase bikes. Each bike must be assembled - a road-racing bike requires 8 hours to assemble, a cross-country bike requires 12 hours and a mountain bike requires 16 hours. He estimates that he and his employees have 120 hours available to assemble bikes. He has enough space in his store to order 20 bikes this month. Based on past sales, Jonathan wants to stock at least twice as many mountain bikes as the other two combined because mountain bikes sell better.

- Formulate the given problem as a Linear Programming Problem. [5 marks]
- Set up the initial simplex tableau by including the necessary slack variables. [6 marks]
- Determine the second simplex tableau by using simplex method. [8 marks]

Given the following **Final Tableau**

$C_j$		0.1	0.08	0.06	0	0	0		
	Solution Mix	$X_1$	$X_2$	$X_3$	$S_1$	$S_2$	$S_3$	$S_4$	Quantity
0	$S_1$	0	200	0	1	-75	0	-300	3000
1200	$X_3$	0	0.2	1	0	0.05	0	-0.2	6
0	$S_3$	0	-0.3	0	0	-0.075	1	-0.2	11
1800	$X_1$	1	1.1	0	0	0.025	0	0.4	3
	$Z_j$	1800	2220	1200	0	105	0	480	12600
	$C_j - Z_j$	0	-120	0	0	-105	0	-480	

$S_1$  – slack for total budget constraint  
 $S_2$  – slack for assembling hours constraint  
 $S_3$  – slack for storage constraint  
 $S_4$  – slack for mountain bike constraint

- Determine the optimal sales plan and maximum revenue. [3 marks]
- Determine the dual price of total budget and discuss the effect of increasing the total budget on total revenue. [3 marks]

[Total: 25 Marks]  
Continued...

**QUESTION 2**

- a) Henry Enterprises manufactures the Central Processing Unit (CPU) for a line of personal computers. The CPUs are manufactured in three plants at different locations and shipped to warehouses situated at 3 different areas. The following transportation tableau shows the number of CPUs' available at each plant and the number of CPUs' required by each warehouse. The shipping cost (RM per unit) is given in each cell in the table below.

Plant	Warehouse			CPUs Available
	Warehouse 1	Warehouse 2	Warehouse 3	
Plant 1	10	20	5	900
Plant 2	6	10	8	400
Plant 3	3	12	7	800
CPUs required	600	800	700	

Determine the initial solution, using the Northwest Corner method, and then obtain the optimal production plan, by using the Stepping Stone method. What is the minimum cost?

[15 marks]

- b) A shop has four machinists to be assigned to four machines. The cost (RM per hour) of having each machine operated by each machinist is given in the table below:

Machinist	Machine			
	A	B	C	D
1	12	11	8	14
2	10	9	10	8
3	14	8	7	11
4	6	8	10	9

Determine the optimal assignment and compute the total minimum cost. [10 marks]

[Total: 25 Marks]

Continued....

**QUESTION 3**

Eco-City Development has undertaken a civil project that involves eleven main activities as given below. The project management team has identified the immediate predecessor activity/activities and has assessed the completion of each activity under optimistic, most likely, and pessimistic time estimates. The details are given in the table below:

Activity	Immediate Activity	Completion Time (weeks)		
		Optimistic	Most Likely	Pessimistic
A	-	8	13	18
B	-	6	8	10
C	A	2	4	6
D	B	8	11	14
E	C	7	10	13
F	E	4	6	8
G	C	4	12	20
H	D, F, G	4	6	8
I	E	6	9	12
J	H	3	4	5
K	I, J	2	4	6

**REQUIRED:**

- Calculate the mean and the variance completion time (in weeks) for each activity.  
[8 marks]
- Draw a network diagram to represent the project based on the expected or mean duration time.  
[6 marks]
- What is the expected completion time for the project and the associated critical path?  
[6 marks]
- Calculate the project variance.  
[5 marks]

[Total: 25 marks]

Continued....

**QUESTION 4**

Alfred Fleming is the purchasing agent for Spectre Valve Company. Spectre Valve sells industrial valves and fluid control devices. One of the most popular valves is the Mi6, which has an annual demand of 4,000 units. The cost of each Mi6 valve is \$90, and the inventory carrying cost is estimated to be 10% of the cost of each valve. Alfred has made a study of the costs involved in placing an order for Mi6 valves that Spectre Valve stocks, and he has concluded that the average ordering cost is \$25 per order. Furthermore, it takes about two weeks for an order to arrive from the supplier, and during this time the demand per week is approximately 80.

- a) What is the Economic Order Quantity? **[6 marks]**
- b) What is the Re-Order Point? **[4 marks]**
- c) What is the average inventory? What is the annual holding cost? **[5 marks]**
- d) How many orders per year would be placed? What is the annual ordering cost? **[5 marks]**
- e) What is the total annual inventory cost? **[5 marks]**

**[Total 25 Marks]**

**End of Paper**